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Shift quality complaints on automatic transmission 722.9 (7G-TRONIC)

Topic number	GI27.00-P-035661
Version	3
Construction group	27.00 General
Modification date	Feb 27, 2006
Validity	All models with automatic transmission 722.9
Change reason	Remedy supplemented, attachments replaced.
Damage code	

Complaint:

Shift quality problems occur during driving operation.

Cause:

Diverse

Remedy:

1. As a preparatory measure, verify the affected shift mechanism with Star Diagnosis by checking the actual values of the engaged gears.
2. Use the diagnostic tree attached to diagnose and process the complaint in a targeted manner.

The testing/processing of the various steps must be documented with the specified example printouts from Star Diagnosis. If the diagnostic tree is passed on to workshops, the references to GI documents must be replaced by references to LI documents.

Note:
The latest version of Star Diagnosis (including AddOns) must be used when programming the transmission control unit. This is the only way to ensure that the latest software is programmed in each case.

Symptoms:

Symptom
drive train / Automatic transmission / Automatic transmission - function / Limp-home
drive train / Automatic transmission / Automatic transmission - function / General
drive train / Automatic transmission / Automatic transmission - function / Engaging process
drive train / Automatic transmission / Automatic transmission - function / Shifts
drive train / Automatic transmission / Automatic transmission - function / Electrical faults/FC

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Mercedes-Benz 722.9 7G-TRONIC Shift Quality Diagnosis Guide

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